

IFW 2154

DOCKET NO. 11159ROUS01U (NORT10-00137)  
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.  
Serial No. : 09/414,590  
Filed : October 8, 1999  
For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE FOR  
WEB-BASED CONTROL OF A UNIFIED MULTI-SERVICE COMMU-  
NICATION SYSTEM  
Group No. : 2154  
Examiner : Larry D. Donaghue

MAIL STOP AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Office Action; and
2. A postcard receipt

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on December 1, 2005.

Date: 12/1/05

Kathy Cedar  
Mailer

Date: 12/1/2005

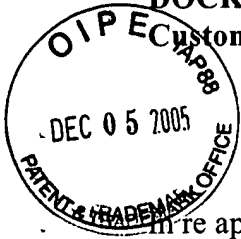
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Sir:

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208.

No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of September 1, 2005, please amend the above-identified application as follows: